

Draft Replies of the Questionnaires of IVS

SL No.	RFP reference (IVF)	Clarification Required	Reply of the Mission
1.	<p>Page No. 05 Point no. 04</p> <p>The Mission handled approximately 1,60,619 (no. of services) transactions during the three-year pre-Covid period from 2017 to 2019 (equivalent to 214 transactions/services per working day, assuming 250 working days in a year)</p>	<p>The Breakup of 160619 (no. of services) during the period 2017-2019 – Required breakup year wise separately for Bagdad and Basra and with regard to Consular / Passport / Visa / OCI / GEP Verifications.</p>	<p>Embassy is based in Baghdad and there is no office in Basra. Count of services rendered at Baghdad is given below (data in respect of Basra not available):</p> <p><u>Year</u></p> <p><u>2017</u></p> <p>Tourist visa-4624</p> <p>Medical Visa-42,643</p> <p>Student Visa-875</p> <p>Business Visa-198</p> <p>Other Visa- 992</p> <p>Passport-420</p> <p>Consular services-155</p> <p><u>2018</u></p> <p>Tourist Visa-2401</p> <p>Medical Visa-54246</p> <p>Student Visa-495</p> <p>Business Visa-130</p> <p>Other Visa-1089</p> <p>Passport-330</p> <p>Consular Services-291</p> <p><u>2019</u></p> <p>Tourist Visa-2028</p> <p>Medical Visa-46126</p> <p>Student Visa-343</p> <p>Business Visa- 129</p> <p>Other Visa- 878</p> <p>Passport-329</p> <p>Consular Services-2005</p> <p>The applications are received in person only and not by post.</p>

2.	<p>Page No. 04 Point No. x</p> <p>The bidding company must deposit the Bid Security Deposit (EMD) and the requisite Bank Guarantees (BGs) mentioned in this RFP on its own, without any involvement of any third party on its behalf.</p>	<p>EMD of USD 17,500 – In whose favour will be the said EMD.</p>	<p>Bank Guarantee for EMD amount should be infavour of Embassy of India, Baghdad.</p>
3.	<p>Page No. 04 Point No. x</p> <p>The bidding company must deposit the Bid Security Deposit (EMD) and the requisite Bank Guarantees (BGs) mentioned in this RFP on its own, without any involvement of any third party on its behalf.</p>	<p>Can the EMD be remitted through Swift. Details of the Embassy Bank account duly mentioning Account No / Address of Bank / Details of swift / IBAN</p>	<p>No.</p> <p>EMD should be in the form of Bank Guarantee in favour of Embassy of India, Baghdad</p>
4.	<p>Pre-bid Conference Presentation</p> <p>Pre-bid Conference Presentation</p>	<p>Will the pre- bid conference and presentation will be offline or online basis</p>	<p>It is not decided yet; however bidder would be intimated in advance.</p>
5.	<p>Annexure C</p>	<p>As per Annexure C the Anticipated cost is to be calculated in USD, but at the end of S.No 39</p>	<p>Under column F, total expenditure for the entire contract period of two years may be given. Words D+ E may be omitted.</p>

		of Annexure C it mentions 'TOTAL COST IN LOCAL CURRENCY' & then it mentions TOTAL COST IN USD (at the GOI official rate of exchange for the month of RFP) – Since the Annexure C is calculated in USD then why Total cost in local Currency & further Total Cost in USD (at the GOI official rate of exchange for the month of RFP)	In sl. no. 39, information is required to be given as sought i.e. total cost in local currency and then total cost converted into USD at the GOI official rate of exchange (ROE) for the month of RFP (May 2022) which is: <u>GOI official ROE for May 2022:</u> Dinar 1 = Ind Rupee 18.9217 USD 1 = Ind Rupees 77.16 Or Dinar 1 = USD 0.245 USD 1 = Dinar 4.08.
6.	Page No. 20 Point No. 14(o)(iv) The ICAC shall have sufficient space, subject to the minimum prescribed, in terms of waiting area, minimum 4 (four) counters, processing area, Biometric Services and Optional Services	As per point No 14(o)(iv) ICAC requirements 4 Counters are mentioned. Does these 4 Counters include VAS counters	No.
7.	Page No. 05 Point No. 05 The locations desirable for ICACs proposed in Baghdad is Al Mansour or	With 50000 applications annually, please reconfirm a minimum office space of 5000 sq.ft. at both the locations.	The office space of 5000 sqr ft. each at Baghdad and Basra respectively is required. Two ICACs (Baghdad and Basra) should be located in independent/separate spaces. All services as per the RFP should

	<p>Yarmouk area having a minimum office space of 5000 sq.ft. (approx. 465 sq. mtrs) and in Al Jazar or Al Asher or Al Harithah area of Basra Governorate having a minimum office space of 5000 sq. ft. (approx. 465 sq. mtrs)</p>	<p>Can the ICACs at Baghdad and Basra locality be made as 2 offices within the same premises – 1 office exclusively for Attestation for easy access to Customers.</p>	<p>be provided. Approval of Mission concerned is required in case 2 offices within the same premises are created – 1 office exclusively for Attestation.</p>
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